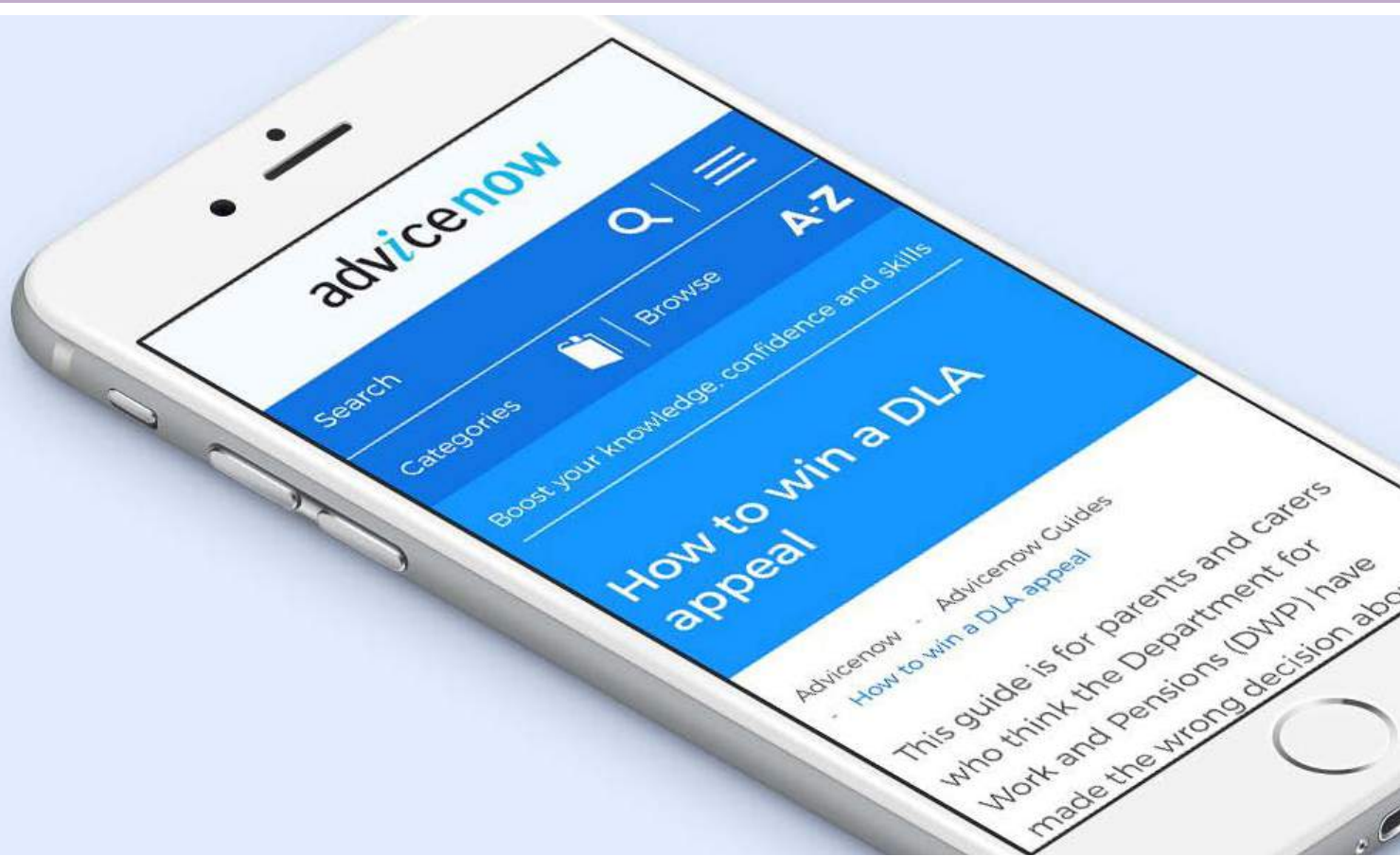


Annual Review 2017

6th April 2016 – 5th April 2017



Contents

	page
Welcome from Amanda Finlay CBE, Chair	3
Introduction	5
Who we are and why we are here	5
The difference we make	6
Our projects and services	7
Extending our reach	7
Expanding our influence	13
Looking ahead	14
Financial review	15
Structure, governance and management	15
Statement of financial activities	16
Thanks	17

Law for Life online:



www.advicenow.org.uk
www.lawforlife.org.uk



twitter.com/LfL_Advicenow



www.facebook.com/advicenowfl

Welcome from the Chair



In this, my first year as Chair of Law for Life, I am delighted to see how much progress we have made in helping people acquire the knowledge, skills and confidence that help them to use the law to make their lives better; so that the law becomes a help to them, rather than something that hurts and hinders. And as their awareness of the role of law increases, so too does their ability to start to think ahead and to avoid potential law based problems. Even if it's as simple as keeping copies of important documents or writing down key conversations and who they were with, or keeping your temper, staying calm and planning ahead for how to solve that nasty problem that won't go away. I still turn to our Seven Steps for Solving a Problem as my checklist before a difficult phone call and recommend it to others.

There is also a raised awareness of the importance of PLE in the justice system more generally. The new All Party Parliamentary Group on PLE has held a number of focussed meetings. The Law Society President for this year, Robert Bourns, highlighted the importance of PLE and we have had encouraging meetings with his officers.

At the annual Litigants in Person Support Strategy (LIPSS) Conference in December 2016, one speaker after another referred to the importance of PLE in raising awareness and signposting to online resources and other sources of help. We were delighted to meet with the LIPSS Liaison Judge, Mrs Justice Asplin and her colleague, Mrs Justice Andrews, to discuss the way in which we could help to raise judicial awareness of the resources available online to help LIPs, learning from health care where GPs and consultants and nurses often refer patients to specialist health websites to help them understand and manage their problems. It was helpful for us to find that judges also saw a need to help LIPs with key tasks such as bundles, and key concepts such as evidence

and the importance of timetables and case management. That confirms our feedback from Advicenow users and frontline advisors.

We have been proud to be part of the Litigants in Person Support Strategy, working with our partners: Lawworks, Royal Courts of Justice Advice Bureau, Personal Support Unit, Bar Pro Bono Unit and the Access to Justice Foundation. Ministry of Justice funding has supported this work, but there is still more to be done especially with the development of the Online Court. We have been able to contribute to this directly and also through our membership of the Litigant in Person Engagement Group which provides two way communication between the HMCTS Online Court team and LIP partners.

The Online Court will be the tip of the iceberg in terms of user need and we are keen to see PLE play an important role below the waterline in raising citizens' awareness of their rights and the ways to uphold them and resolve problems without having to go to court. We hope that the Assisted Digital programme will recognise the importance of engaging with the most vulnerable in the places and through the people who already support them and whom they trust: a key recommendation of the Low Commission.

We have demonstrated how well this approach works in much of our training for trusted intermediaries in the community. Notably, this year our law student PLE module for Birkbeck College included practical work in the community through Hibiscus Initiatives who assist women from black, minority ethnic and refugee migrant groups in detention centres, prisons or released into the community. Law students appreciated the chance to learn important new skills and to support people who really needed their help.

(continued)

We know from users of our website that private renters experience many difficulties and a grant from the Tenancy Deposit Foundation enabled us to design a combined project with the aim of developing skills based information on S21 evictions and on repairs, accompanied by training sessions for community volunteers. We were very grateful to Allen and Overy for hosting this in London and in Birmingham. This “information AND education” model will be developed further on other topics.

When I spoke at the National Association of Welfare Rights Advisors Annual Conference, I was delighted to discover that advisors were already using our newly launched Personal Independence Payment (PIP) tool to help their clients understand the DWP tests. The tool generates a letter requesting mandatory reconsideration, and if that is unsuccessful, it will generate the subsequent appeal request. We are planning more integrated tools such as this for the future. It was good to get feedback that the PIP tool was making life easier for professional and voluntary advisors – a significant proportion of our Advicenow users are helping someone else with a problem.

This year we launched a recruitment exercise to strengthen our Board and we were delighted to appoint three new Trustees who bring a wealth of experience and expertise in the worlds of education, law and health support in the community: Vanessa Davies, Professor Dawn Oliver, and Raymond Sheehy. Their appointments took effect from 11 May 2017. At the same time we said goodbye to Margie Butler who has contributed so much to Law for Life over the past four years, bringing her experience as chief executive of the Mary Ward Legal Centre and more recently as Chief Executive of Camden CAB. We wish her well for the future and will miss her wise counsel.

As always we are indebted to the continued support of our patrons, funders, partners, clients and users.

Amanda Finlay CBE

Introduction

Who we are and why we are here

Law for Life works to ensure that citizens are equipped with the knowledge, confidence and skills needed to deal with the law-related issues they are likely to encounter in the course of their lives.

Our aims are to achieve:

- legal capability for all
- recognition of the value of public legal education
- excellence in the delivery of PLE.

We do this through community-based education and training, research and policy, and through our award-winning Advicenow website which provides easy-to-use information on rights and the law for the public.

“I stumbled on this website from google and I am so glad I did. Provides such an amazing information and instilled back confidence into me – making me realise that I can achieve the best irrespective of how daunting the process could be without having to pay any solicitors fees. It’s such an amazing service which should be funded and I hope you keep getting funding. A service that cuts across gender, race, nationality, beliefs or background. Thank you for such an amazing work put in by a background team we users may never meet”

Advicenow user

Law for Life also works to build the capacity of other organisations to enable them to deliver effective public legal education and information. We aim to ensure that public legal education is embedded in the work of many professionals, including educators, lawyers, advisers, and youth and community workers.

Understanding the need for public legal education

We do this because we know from research that there are strong correlations between susceptibility to legal problems and the presence of disability, single parenthood, welfare recipients, unemployment, and minority ethnic grouping. The people who are at greater risk of experiencing legal problems often have low levels of legal capability: a double whammy.

We also know from the work of the Low Commission and our own experience in delivering training in the community that information, education and advice are most effective when they are delivered by those who are already supporting the vulnerable and understand their special needs. More generally it is also important to provide PLE in the places where people access services already: in libraries, job centres, GP surgeries and one o’ clock clubs and children’s centres. We know from those who work on the front line, such as law centres and advice centres, that word of mouth is a powerful tool in a lot of communities and that training trusted intermediaries, such as community workers, advice champions and volunteers, is an effective way of reaching out to many more people.

Most people lack effective knowledge of legal rights and processes, and many people misinterpret or misunderstand their rights. In particular, individuals often fail to recognise the legal dimension of problems. A recent survey suggests that only 11% of legal issues are accurately characterised as legal. People may ascribe the problem they are experiencing to bad luck, prejudice, or just the way things are. In addition, they are hindered in finding digital solutions because they struggle to frame their problem in a way that enables them to search for what they need: or rather search terms do not align with the everyday experience of people's lives and how they describe their problem.

Alongside major gaps in knowledge there are broader gaps in capability and – crucially – confidence that individuals need when faced with legal issues. These three areas of knowledge, skills and confidence form what has become known as legal capability. Legal capability is a key indicator for the effective use of legal services. People with low levels of legal capability are less likely to act, and less likely to sort things out effectively alone. We know that low levels of capability aren't limited to the most vulnerable, but we do know that they are the people who are most likely to have most problems.

The resources on our website, Advicenow, and our training courses and e-learning, are designed to build knowledge, skills and confidence in both individuals and in those who may be helping someone else – either as a trusted intermediary or as a family member or friend. As we reach out into more communities, we learn more of what people need and which groups need particular help. We aim to work in partnership with other to reach these most vulnerable members of society.

We are also learning from our international work and the innovations that we are seeing elsewhere where people have never had advice and support from lawyers. Just as some countries are leapfrogging to mobile phones or solar power, so developing countries are going straight to PLE in order to inform and educate many more people.

The difference we make:

- In 2016–17 the Advicenow website provided information and support to **1,064,460** people.
- We developed our first interactive tool, helping disabled service users to overturn a Personal Independence Payment decision. Since it launched in May last year the tool has had over **62,000** users and **7,000** individual personalised letters have been downloaded.
- We worked with **65** different community organisations in England and Wales to deliver training, education and information to vulnerable people reaching **3071** beneficiaries directly. Our 'in person' education and training provision supported Local Authorities, Community Groups and Trust Funders. **93%** of training participants rated our training excellent or good.
- Our international work continues with Icelandic Human Rights Centre and French NGO Avijed to support migrant's rights organisations. Via our international teaching and consultancy services we reached over **60** justice organisations from **27** countries.

Our projects and services

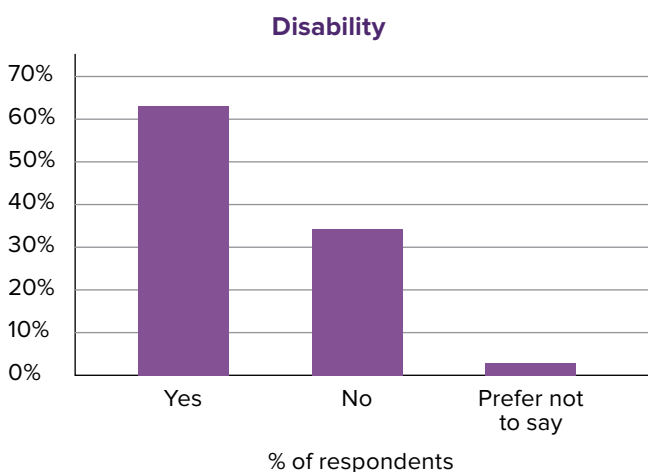
Extending our reach

Legal Information Services: Advicenow

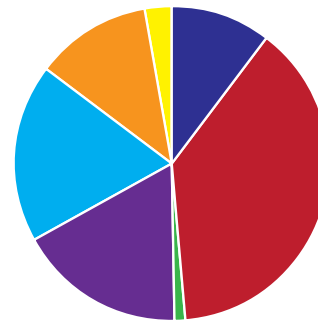
In 2016–17 Law for Life’s award-winning website Advicenow provided information and support to over a million people. Advicenow’s curated information service brings together 1,600 pieces of public legal information from over 250 UK websites. Every piece is reviewed against our inclusion criteria. We expanded our own specialist content, with a focus on people going to court without a lawyer and disability appeals. Law for Life’s Advicenow site recorded 1,064,460 sessions (individual visits to the site) by 806,776 users in 2016–17.

We are particularly delighted that we have increased our reach to vulnerable users.

46% of survey respondents identifying as disabled.



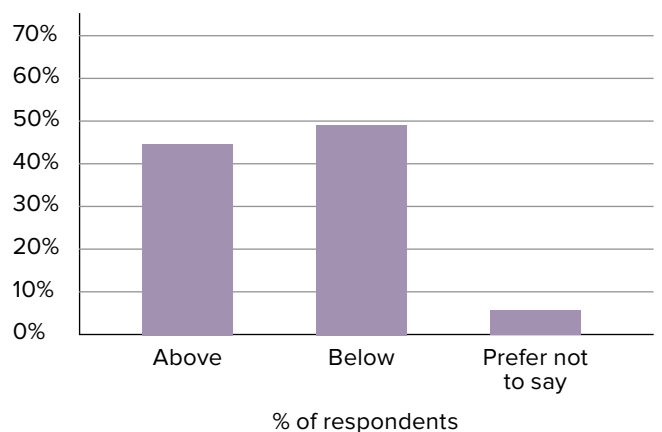
Type of disability



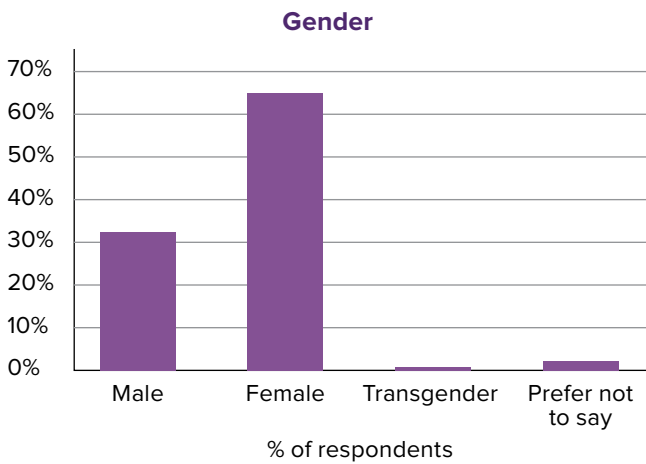
- Deafness or severe hearing impairment
- Blindness or severe vision impairment
- A physical disability (a condition that substantially limits one or more basic physical activities such as walking, climbing stairs, lifting or carrying)
- A substantial learning disability (for example, Down's syndrome)
- A serious learning difficulty (for example, dyslexia or dyspraxia)
- A serious mental health condition (for example, depression or schizophrenia)
- A chronic illness (such as cancer, HIV, diabetes, heart disease or epilepsy)
- Another disability
- Prefer not to say

48% identifying as having a household income of below £1,100 per month after tax and **29%** of survey respondents identifying as low income workers.

Income above or below £1,100 per month (after tax)



Over **60%** of our users are women.



We have continued to build Advicenow’s presence on both Facebook and Twitter. The number of referrals to Advicenow from social media increased by **95%** since last year.

“I am very grateful that you have this site and the information on it. It was paramount in turning my despair to hope.”

Advicenow user

We developed our interactive offering, in particular our Personal Independence Payment tool which helps users assess whether they should appeal a decision, and provides users with a tailored Mandatory Reconsideration Request Letter which sets out their case for them. This has been extremely popular, with over 62,000 users and 7,000 personalised letters downloaded since it was launched in late May. We have subsequently secured further funding to produce a similar tool for families with disabled children which will be launched in the coming year.

What users say about the tool:

“Thank you so much for the tool I used for PIP, I have won my case!”

Advicenow user

“Thank you so much for making this stressful process so easy and accessible! I am so impressed, I was prepared for a few days of research and planning in order to start an appeal but your website and tools are so useful and efficient that after a couple of hours, I am ready to go post my letter. Thank you!!!”

Advicenow user

Advicenow guides

We have produced 11 new resources, including ‘How to win a PIP Appeal’ which fast became one of our most popular guides, receiving 129,955 page views, ‘How to win a DLA appeal’ which was published in September and received 17,203 page views by the end of the financial year.



We also added ‘Know-hows’ on international divorce and getting help with court fees in response to increased user queries on the subject.

We have updated and improved ten of our existing guides including, crucially, our Help directory and the ever-popular guide to dealing with Tax Credit Overpayments (72,379 page views).

We are also increasing our reach to people who identify as litigants in person or potential litigants in person (75% of all survey respondents) and to those who are helping someone else to cope. Just under 10% of our survey respondents say they are using Advicenow to help someone else to deal with a problem but are not an adviser.

We worked with our partners in the Litigant in Person Support Strategy to improve the design and content of the Going to Court section to make it easier for users to find the help available.



The Litigant in Person Support Strategy

We continued to receive feedback from large numbers of Advicenow website users. We replied to 509 requests for information and advice on a legal topic area this year.

Is there anything you really like about the Advicenow website? Please tell us about it.

Information Needed Hear Excellent Far
 Service Stressed Straight Forward Answers
 Confidence Court Hearing Simple Video
 Advice Fact Clear Situation
 Easy to
 Understand User Friendly
 PIP Recommend Look Broken
 Easy to Navigate Format Form Word Section
 Letter

We asked our users what they really liked about the Advicenow site:

“Everything. The very fact that you’re there, and your website is really informative and easily navigable. Have downloaded several of your pdf’s on divorce and related topics. Above all – overwhelming gratitude that you exist, and that there IS someone to help ordinary people begin to find their way through minefields. Thank you.”

Education and training programmes

In 2016–17 we reached over 3071 beneficiaries through our education programmes. We worked with 65 different community organisations in England and Wales to deliver training, education and information to vulnerable people and we reached justice practitioners from 27 different countries. Our e-learning courses were completed by 451 learners.

Our community-based education and training has expanded and focused more directly on intermediaries and trusted helpers by building their knowledge, skills and confidence through innovative and interactive curricula around housing, welfare, and employment issues. We reached 123 trusted intermediaries through targeted training on private renting issues. Intermediaries include local authority staff, volunteers based at tenants associations, support workers based at refugee and migrant groups, organisations supporting people with disabilities and LGBT groups.



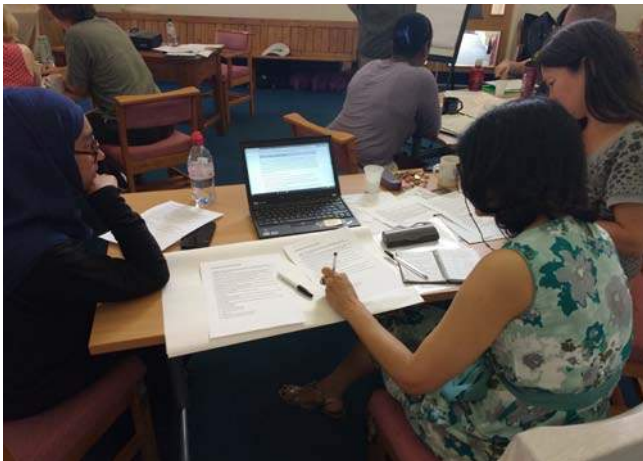
Rather than focusing on teaching the technical detail of the law, we emphasise developing a general skill set that enables people to prevent and deal with legal issues as they arise. With laws and regulations often changing rapidly, it is these skills that are most important.

Our training courses can be delivered consecutively in order to improve the broader knowledge, skills and confidence needed to deal with everyday law-related issues or as independent courses addressing a specific legal need or the skills needed to deal with a particular legal problem.

“I am armed with the knowledge and skills, and developed the confidence to inform clients in despair, and guide them to find alternatives.”

Training participant

Just renting



In July 2016 we delivered a four-day “Just Renting” course for Advice4Renters and with the support of the Big Lottery Local Sustainability Fund. This training was developed to help improve the sustainability of Advice4Renters’ housing advice services through public legal education of volunteers, local people and non-advice staff. We also wanted to encourage early intervention in order to prevent escalation of housing issues and costly crisis interventions.

The curriculum aims to help learners become more knowledgeable about the legal frameworks for renting in the private sector, to identify problems and frame questions in order to enable further decision making, to find and use reliable and accessible sources of legal information, and to support others to develop the skills and capabilities to deal with law-related issues in the private rental sector.

More help for private renters



We continued our focus on private renting issues as part of our TDS Charitable Foundation funded project.

We delivered full day workshops on ‘Dealing with Section 21 evictions’ and ‘Dealing with disrepair’. Participants included private renters themselves and organisations that support private renters such as tenants’ rights associations and small/medium size charities in London and Birmingham. Seventy participants from thirty three different organisations attended.

We were immensely grateful for the pro bono help provided by Allen & Overy’s Lucy Grey to strengthen our community education delivery:

“It was stimulating to be part of a group discussing tenancy issues from a different angle to my usual commercial work. Allen & Overy is always interested in being part of legal innovations, so it was great to see Law for Life’s public legal education model in action.”

**Lucy Grey, Senior Associate,
Allen & Overy**

“I appreciate the passion and professionalism of the trainers and the additional support of the lawyer in the training session. Law for Life benefits the wider society in relaying the range of legal issues related to private renting in an understandable and practical way that empowers people to navigate through the complexities of law. “

Participant

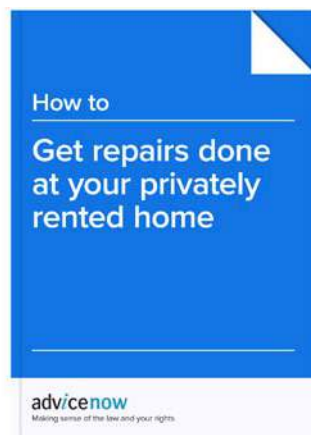
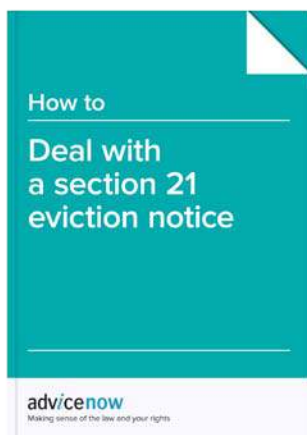
Linking and embedding community teaching with updateable online resources that provide more detailed information about rights and duties is a cost effective mechanism for reaching more people. Our training was complemented by two dedicated Guides in print and digital format; allowing us to distribute them to training participants and to other organisations, including the Trussell Trust’s food banks across London. Community based work with trusted intermediaries shows every sign of being an effective and scalable mechanism for reaching those groups who are least likely to be able to access justice effectively and should grow levels of knowledge and skill among individuals in vulnerable groups and those who support them.

www.advicenow.org.uk/help-private-renters

93% of training participants rated our training excellent or good. In addition, we measured the following positive outcomes:

- ✓ **99%** of participants said that our training helped them to understand basic legal issues in relation to section 21 evictions/ disrepair
- ✓ **99%** of participants said that our training helped them to understand basic legal issues in relation to section 21 evictions/ disrepair
- ✓ **87%** of participants stated that they understood their legal rights and obligations in regards to section 21 evictions/disrepair as a result of our training
- ✓ **82%** of participants were able to identify at least two different sources of advice and legal help available after our training,
- ✓ **92%** felt “Fairly or very confident” that they knew when they needed to get expert help to deal with a law related issue in private renting, and
- ✓ **66%** felt “Fairly or very confident” that they would be able to negotiate with landlords to get repairs done

We’ve continued to expand our housing rights education with the help of Trust for London, working with their grantees and other relevant community groups who work with private renters in London.



“I really benefited from the day and hope to use the knowledge gained in my new job as an information and advice worker for Age UK. I feel lucky to be aware of your organisation and the resources that you produce which are invaluable. “

Participant



Birkbeck School of Law Clinical Public Legal Education Module



For the third year running we taught an accredited clinical PLE module at Birkbeck College, University of London offering LLB and LLM students the opportunity to gain first-hand experience and in depth understanding of the field of public legal education and legal information provision.

Clinical programming is becoming a significant part of legal education in various ways across the United Kingdom. Now more than ever, there is an expectation on the part of students and potential employers that students have, at the very least, access to legal practical training while at law school. This module aims to meet the challenges of a changing legal sector, in which public legal education is an emerging discipline.

The module gives students the opportunity to co-facilitate community outreach, education and empowerment seminars under the supervision of Law for Life’s staff.

This year featured guest lectures from Professor Lois Gander, QC from the University of Alberta, and for the first time this year, community teaching was delivered at Hibiscus Initiatives who assist women from black, minority ethnic and refugee migrant groups in detention centres, prisons or released into the community.

With support from Law for Life’s Head of education and training, students delivered a PLE workshop for Hibiscus Initiatives’ staff,

volunteers and clients. They focused on some basic legal concepts such as the difference between civil and criminal law, civil/criminal courts structure and dealing with court fines.

“Working with Law for Life has been an extremely pleasant experience for us at Hibiscus. The partnership was very fruitful and positive for both our clients and staff.”

Anta Brachou, Community Project Coordinator, Hibiscus Initiatives



“Something that would help any aspiring lawyer in training. Would think it to be a necessity in all Qualifying Law Degrees while the change in the structure of becoming a lawyer happens”

PLE Clinical Module student, Birkbeck College School of Law

Expanding our influence

Research, Policy Development and Consultancy

During this year we continued to share our research report on how to meet legal needs through public legal education, funded by the Legal Education Foundation and in parallel with Professor Pascoe Pleasence: ‘Legal Need, Legal Capability and the Role of Public Legal Education’. It has been cited in a number of reports, books and journals this year including: ‘Introduction to the English Legal System’ 2016–2017 (Partington, OUP 2016), Competition and Markets Authority (Law Society, 2016), Risk Outlook (Bar Standards Board, 2016), The Action Group on Access to Justice and LawConnect Ontario Canada, Legal Action Group (May 2016), ‘Helping people find a way forward’, Citizens Advice Impact report 2016.

Law for Life offered expertise and input into the Civil Court Structure Review [www.lawforlife.org.uk/law-for-life-projects/civil-courts-structure-review-interim-report-law-life-response] undertaken by Lord Justice Briggs, at both interim and final stages [www.judiciary.gov.uk/wp-content/uploads/2016/01/CCSR-interim-report-dec-15-final-31.pdf]. We have been invited to join the ongoing engagement group for the HMCTS and MOJ reform programme, as well as sitting on the Shadow Rules Committee for the Online Court.

We welcome the emphasis on the ‘assisted digital’ elements of the online court to ensure assistance is available to those who are digitally excluded, or who struggle as a consequence of health, poverty or literacy needs. The design of the system needs to be cognisant of patterns of legal capability and also needs to understand problem characterisations, how they link to effective and early action, the role of confidence, and the patterns of behaviour we see in legal needs studies around problem resolution.

These issues should be front and centre in the thinking behind the design of an online court.

It is also important to recognise that the online court is just the tip of an iceberg and that most of the iceberg, below the waterline, comprises important recognition of legal problems and the accessing of information about possible solutions and sources of help and informed decisions about what to do. This is the lobby to the Online Court (or the Online Pre Court) and it will be vital for it to be developed in tandem so that problems can be tackled as early as possible, avoiding the risk of overloading the Online Court itself with issues that could have been resolved sooner.

We provided consultancy to a number of clients who are influential in raising the profile and importance of PLE. For instance, we assisted the Bar Standards Board to overhaul their public information provision and developing public facing resources such as 'How to Complain about Your Barrister' and 'How to Access a Direct Access Barrister' [www.barstandardsboard.org.uk/media/29109/bsb_how_to_make_a_complaint.pdf]. This was a very welcome recognition by one of the legal regulators of the importance of the statutory objective in the Legal Services Act 2007 about public understanding of the law in relation to their own interface with the public.

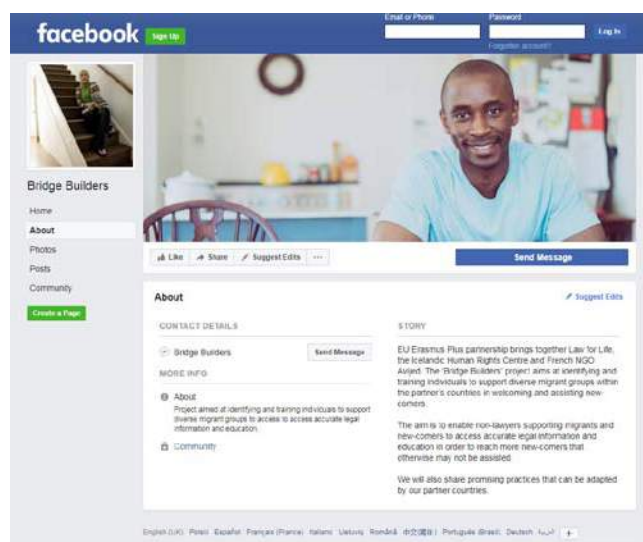
Our international work continues with Icelandic Human Rights Centre and French NGO Avijed to support migrant's rights organisations. Law for Life's CEO joined faculty at the Central European University, Budapest, to teach the Legal Empowerment Leadership course. We reached over 60 organisations and justice advocates via this work across 27 countries. We delivered seminars in Skopje, Budapest and Reykjavik to migrant organisations on how to use PLE to meet access to justice needs.

We opened a public recruitment exercise in order to further strengthen our Board. Our Chair, Michael Smyth CBE retired at the end of his 5 year term and was succeeded by Amanda Finlay CBE who brings a wealth of knowledge of policy developed and national strategy in the justice sector.

Looking ahead...

We will:

- conduct a strategic review with our newly recruited trustees and refresh our strategic plan for the coming 5 years.
- continue to work to roll-out our programmes into regional areas.
- build on our success in developing multimedia information resources for vulnerable groups and individuals.
- grow the evidence base of what works and where the need is. We will share our findings with the wider public legal education community as well as policy influencers.



Financial review

The Board of Trustees is pleased to present their Annual report together with the financial statements of the charity for the year ended 31st March 2017.

The financial statements comply with current statutory requirements, the Memorandum and Articles of Association and the Statement of Recommended Practice Accounting and Reporting by Charities issued in March 2005. The Board of Trustees has complied with the Charities Act 2011 to have due regard to public benefit guidance published by the Charity Commission when reviewing the charity's aims and its objectives and in planning our future activities.

Structure, governance and management

Law for Life: the Foundation for Public Legal Education is a company limited by guarantee governed by its memorandum and articles of association and registered under the number 07695486. The company was incorporated and commenced trading on 6 July 2011. It is registered as a charity with the Charity Commission under number 1143589.

The Board of Trustees

The Board of Trustees is responsible for setting strategies and policies for the charity and for ensuring that these are implemented.

The members of the Board of Trustees perform the role of directors in company law and trustees in charity law. Those who served during the year were:

Margie Butler

08.10.2013 – 11.05.2017

Amanda Finlay CBE

27.03.2012 – Present

Sir Robin Knowles CBE QC

27.03.2012 – Present

John Seargeant

06.07.2011 – Present

Michael Smyth CBE QC (Hon)

06.07.2011 – 28.07.2016

John Ellis

26.02.2015 – Present

Dr. Neil Stott

10.09.2015 – Present

Our staff

Clare Shirtcliff

Dada Felja (joined 25.07.2016)

Lisa Wintersteiger

Mary Marvel

Mihaela Rosca

Rebecca Munro

Rob Campbell

Tara Mulqueen (left July 2016)

Theresa Harris

Law for Life: The Foundation for Public Legal Education

Statement of financial activities (incorporating an Income and Expenditure Account) for the year ended 31 March 2017

	Unrestricted funds £	Restricted funds £	2017 Total funds £	2016 Total funds £
INCOME AND ENDOWMENTS FROM				
Donations and legacies	4,224	–	4,224	3,457
Charitable activities				
Advancement of public legal education	256,375	17,502	273,877	254,867
Investment income	3	–	3	21
Total	260,602	17,502	278,104	258,345
EXPENDITURE ON				
Charitable activities				
Advancement of public legal education	248,305	26,227	274,532	248,924
NET INCOME/(EXPENDITURE)	12,297	(8,725)	3,572	9,421
RECONCILIATION OF FUNDS				
Total funds brought forward	7,220	8,725	15,945	6,524
TOTAL FUNDS CARRIED FORWARD	19,517	–	19,517	15,945

CONTINUING OPERATIONS

All income and expenditure has arisen from continuing activities.

Balance Sheet at 31 March 2017

	2017 £	2016 £
FIXED ASSETS		
Tangible assets	308	725
CURRENT ASSETS		
Debtors	4,141	40,580
Cash at bank	62,307	23,081
CREDITORS		
Amounts falling due within one year	(47,239)	(48,441)
NET CURRENT ASSETS	19,209	15,220
TOTAL ASSETS LESS CURRENT LIABILITIES	19,517	15,945
NET ASSETS	15,517	15,945
FUNDS		
Unrestricted funds	19,517	7,220
Restricted funds	–	8,725
TOTAL FUNDS	19,517	15,945

Statement by the directors of Law for Life

These accounts are a summary of information extracted from the annual accounts and certain information relating to both the statement of financial activities and the balance sheet.

These summarised accounts may not contain sufficient information to allow for a full understanding of the financial affairs of the charity.

The independent examiner has issued an unmodified report on the full financial statements.

For further information, the full annual accounts and the directors' annual report should be consulted.

Thanks

We would like to take this opportunity to thank everybody who supported the work of Law for Life during 2016–2017 through grants and the donation of their valuable time.

Founding patrons

The charity is very grateful for the support it receives from its patrons listed below:

The Rt Hon. Lord Neuberger of Abbotsbury
The Rt Hon. Sir Henry Brooke
Dame Professor Dame Hazel Genn DBE QC

Pro bono supporters

David Thomas
Lucy Grey, Senior Associate,
Allen & Overy
Jim McKenny
Rachel Ingleby
Jane Owen-Pam
Sangeeta Enright
Christine Hallam-Cutler
Sue Lovell
Chris Beer
Jane Llewellyn-Dixon
Judith Emmett

Funding sources

The Baring Foundation
The Esmée Fairbairn Foundation
Erasmus+
Access to Justice in Macedonia – Foundation Open Society – Macedonia (FOSM)
Trust for London
Ministry of Justice
The Legal Education Foundation
Birkbeck, University of London
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